



## Level 2 Award or Certificate in Cleaning Principles

QSP provides these qualifications to encourage best practice. The awards are assessed to a national standard, allowing employees to develop the skills necessary to perform their role effectively.

This qualification has been designed for new entrants to the cleaning industry, Apprentices and experienced workers seeking a formal qualification. This qualification provides the knowledge component of the Cleansing Apprenticeship – the underpinning occupational knowledge units which the apprentice must attain.

### Who is it For?

This qualification will benefit specialist cleaners, those looking to formalise their knowledge and understanding as part of continuing professional development and those who undertake cleaning tasks as one aspect of their job role.

Employees who have the responsibility for the cleaning of: streets, public conveniences, highways and land, domestic and/or commercial property cleaning, kitchen porters, window cleaners.

### How does it Work?

An approved QSP Assessor will be designated to you following the registration process who will offer all the support and guidance to assess you through the qualification. The qualifications are assessed 'on-the-job'.

Individuals will be required to build a portfolio of evidence which will be assessed against the set WAMITAB standard; the evidence will be collected by carrying out normal day to day duties.

### What will I Gain?

On successful completion of these qualifications candidates receive a Level 2 Award or Certificate, along with their portfolio which has recorded their achievement to keep as reference.

### What are the Benefits?

- ✓ Focuses attention on the specific role
- ✓ Identifies and resolves any training gaps
- ✓ Assists the adoption of safe and effective working practices
- ✓ Promotes increased staff retention through ongoing development
- ✓ Employee achieves a nationally recognised qualification with transferable units
- ✓ A structured development path is provided
- ✓ Increased knowledge of working practices is gained
- ✓ Enhances team working and customer service skills





## Level 2 Award or Certificate in Cleaning Principles

### Level 2 Award or Certificate in Cleaning Principles

To achieve this qualification, candidates must complete 4 units (total credit 13). For candidates taking the Award only mandatory units are required to be achieved (10 credits). Certificate candidates are required to taken an optional group.

#### Mandatory Units

Unit Ref No:	Unit Title	Credit Level	Credit Value
R/502/2250	Dealing with routine and non routine waste	2	4
Y/502/2251	Health and safety for the cleaning and support services industry	2	4
D/502/2252	Working with customers and others in the cleaning and support services industry	2	2

### B Optional Group – Highways

Must complete a further 1 unit and in doing so achieve at least a further 3 credits

Unit Ref No:	Unit Title	Credit Level	Credit Value
F/502/2289	Manual Street Cleaning	2	3
T/502/2290	Mechanical Street Cleaning	2	4

### C Optional Group – Domestic / Commercial Cleaners

Must complete a further 1 unit and in doing so achieve at least a further 3 credits

Unit Ref No:	Unit Title	Credit Level	Credit Value
J/502/2293	Periodic cleaning of hard and semi-hard floors	2	3
L/502/2294	Periodic cleaning of soft floors and furnishings	2	3

### D Optional Group – Window Cleaners

Must complete a further 1 unit and in doing so achieve at least a further 3 credits

Unit Ref No:	Unit Title	Credit Level	Credit Value
R/502/2295	Working Safely at heights in the cleaning services industry	2	4
Y/502/2296	Cleaning with water-fed pole systems	2	3

### E Optional Group – Passenger Transport

Must complete a further 1 unit and in doing so achieve at least a further 3 credits

Unit Ref No:	Unit Title	Credit Level	Credit Value
F/502/3071	Internal cleaning of passenger transport	2	3