



## Level 2 Certificate in Front Line Environmental Services

QSP provides this qualifications to encourage best practice. The awards are assessed to a national standard, allowing employees to develop the skills necessary to perform their role effectively.

This qualification has been designed for new entrants to the cleaning industry, Apprentices and experienced workers seeking a formal qualification. This qualification provides the knowledge component of the Cleansing Apprenticeship – the underpinning occupational knowledge units which the apprentice must attain.

### Who is it For?

This qualification will benefit operatives looking to formalise their knowledge and understanding as part of continuing professional development and those who undertake front line services for their job role.

Employees who have the responsibility for the cleaning or maintaining of: streets, public conveniences, highways and land, domestic and/or commercial property cleaning, kitchen porters, window cleaners. This list is not exhaustive.

### How does it Work?

An approved QSP Assessor will be designated to you following the registration process who will offer all the support and guidance to assess you through the qualification. The qualifications are assessed 'on-the-job'.

Individuals will be required to build a portfolio of evidence which will be assessed against the set WAMITAB standard; the evidence will be collected by carrying out normal day to day duties.

### What will I Gain?

On successful completion of these qualifications candidates receive a QCF Certificate of Achievement along with their portfolio which has recorded their achievement to keep as reference.

### What are the Benefits?

- ✓ Focuses attention on the specific role
- ✓ Identifies and resolves any training gaps
- ✓ Assists the adoption of safe and effective working practices
- ✓ Promotes increased staff retention through ongoing development
- ✓ Employee achieves a nationally recognised qualification with transferable units
- ✓ A structured development path is provided
- ✓ Increased knowledge of working practices is gained
- ✓ Enhances team working and customer service skills





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To achieve this qualification, candidates must complete 5 units (total credit 21).

#### Mandatory Units

Unit Ref No:	Unit Title	Credit Level	Credit Value
W038	Manual handling, lifting and moving of loads in a waste environment	1	2
W042	Work safely at heights in a waste sector environment	1	5
HSS1W	Ensure responsibility for actions to reduce risks to health and safety	3	2
W029	Contribute to the sustainability, maintenance and preservation of the environment	2	4
ICSD8	Work with others to improve customer service	3	8

### B Optional Group –

Candidates can complete a further 2 units from this group and achieve a minimum of 4 credits but are not required to.

Unit Ref No:	Unit Title	Credit Level	Credit Value
W031	Control vehicle movement on site	1	2
W02	Working with other people	1	2
W013	Maintain the security of waste management facilities	1	7

### C Optional Group-

Candidates must choose units from this group to ensure a total of 10 units are taken to complete the qualification. Candidates who chose one or two units from Option Group B will need to take three or four units from Group C. Candidates who did not choose units from Option Group B will be required to complete five units from this group.

#### Sample Units

Unit Ref No:	Unit Title	Credit Level	Credit Value
W012	Manually clear snow and treat highways and land for ice	2	2
W015	Inspection of vehicles used in waste management facilities	2	2
W018	Store waste and operating materials within a waste management facility	3	7
L27.3	Use and maintain ride-on powered equipment	2	3
L27.1	Use and maintain non-powered and hand held powered tools and equipment	2	3
L27.2	Use and maintain pedestrian controlled powered equipment	2	3
W03	Comply with emergency procedures on waste management activities	2	3