



## Level 2 Certificate in Property, Caretaking, Cleaning Facilities

QSP provides this qualification to encourage best practice. The awards are assessed to a national standard, allowing employees to develop the skills necessary to perform their role effectively.

This qualification has been designed for new entrants to the cleaning industry who more responsibility than a cleaner.

### Who is it For?

This qualification will benefit specialist caretakers and property managers or a senior cleaner and those looking to formalise their knowledge and understanding as part of continuing professional development.

### How does it Work?

An approved QSP Assessor will be designated to you following the registration process who will offer all the support and guidance to assess you through the qualification. The qualifications are assessed 'on-the-job'.

Individuals will be required to build a portfolio of evidence which will be assessed against the set WAMITAB standard; the evidence will be collected by carrying out normal day to day duties.

### What will I Gain?

On successful completion of these qualifications candidates receive a level 2 Certificate, along with their portfolio which has recorded their achievement to keep as reference.

### What are the Benefits?

- ✓ Focuses attention on the specific role
- ✓ Identifies and resolves any training gaps
- ✓ Assists the adoption of safe and effective working practices
- ✓ Promotes increased staff retention through ongoing development
- ✓ Employee achieves a nationally recognised qualification with transferable units
- ✓ A structured development path is provided
- ✓ Increased knowledge of working practices is gained
- ✓ Enhances team working and customer service skills





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To achieve this qualification, Candidates must achieve 11 credits from the Mandatory Units group plus 9 credits from the Optional Units group

### A Mandatory Units

Must complete all units in this group total of 11 Credits

Unit Ref No:	Unit Title	Credit Level	Credit Value
M/600/2775	Reduce risks to health and safety in the workplace	2	3
K/601/6478	Promote and maintain service delivery	2	4
H/601/6480	Contribute to the effectiveness and efficiency of premises and facilities	2	4

### B Optional Group

Must complete a further units and in doing so achieve at least a further 9 credits

Unit Ref No:	Unit Title	Credit Level	Credit Value
M/601/6501	Support the work of a team and develop yourself	2	3
T/601/1526	Develop customer relationships	2	6
D/601/6509	Control the use of resources in a Property and Caretaking environment	2	3
H/601/6513	Maintain grounds of premises and facilities	2	3
J/601/6522	Maintain site security and safety	2	3
H/601/6527	Control the use of premises and facilities	2	4
A/600/6344	Monitor and maintain electrical and plumbing services	2	4
A/601/4492	Carry out maintenance and minor repairs	2	3
T/600/6326	Operate plant to maintain the quality of pool water	2	4
T/600/6343	Deal with routine waste	2	3
L/601/6554	Deal with non-routine waste	2	3
R/600/6348	Deep clean equipment in premises and facilities	2	6
Y/601/6542	Work safely at heights	2	3