



Level 2 Diplomas for Sustainable Waste Operative (Team Leader)

QSP provides these qualifications to encourage best practice. The awards are assessed to a national standard, allowing employees to develop the skills necessary to perform their role effectively.

Each award can be tailored to the tasks an employee performs during their normal day to day activities and covers all aspects of providing efficient team leading skills to teams, including units concentrating on service delivery performance, health and safety and communication.

Who is it For?

Team Leaders working in the Waste Management Industry who have supervisory or management role but who would benefit from understanding the importance of consistency in workplace practices.

How does it Work?

An approved QSP Assessor will be designated to you following the registration process who will offer all the support and guidance to assess you through the qualification. The qualifications are assessed 'on-the-job'.

Individuals will be required to build a portfolio of evidence which will be assessed against the set WAMITAB standard; the evidence will be collect by carrying out normal day to day duties.

What will I Gain?

On successful completion of these qualifications candidates receive a Level 2 certificate, along with their portfolio which has recorded their achievement to keep as reference.

What are the Benefits?

- ✓ Greater staff morale, leading to increased productivity
- ✓ Improved awareness of health and safety requirements
- ✓ Greater competitiveness - competent staff increase the prospect of securing further contracts
- ✓ Provides a route to addressing workplace targets
- ✓ Employees achieve a nationally recognised qualification with transferable units
- ✓ Increased customer service satisfaction
- ✓ Increased knowledge of working practices





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To achieve this qualification learners must complete 10 units (minimum credit - 38) - all of the units in Group A (the mandatory group - consisting of 34 credits), plus any two units from Group B (the optional group) and in doing so ensuring the achievement of at least a further 4 credits.

A - Mandatory Group

Unit Ref No:	Unit Title	Credit Level	Credit Value
D/601/1553	Work with others to improve customer service	3	8
J/600/7139	Conforming to Efficient Working Practices in the Workplace	2	3
T/602/1439	Maintain a healthy and safe working environment for waste management activities	2	6
T/602/1263	Working with other people	1	2
T/602/1389	Contribute to the sustainability, maintenance and preservation of the environment	2	2
M/602/1262	Comply with emergency procedures on waste management activities	2	3
M/600/9600	Set objectives and provide support for team members	3	5
Y/600/9669	Plan, allocate and monitor work of a team	3	5

B - Optional Units - To achieve the qualification learners must complete a further two units and in doing so achieve at least a further 4 credits.

Unit Ref No:	Unit Title	Credit Level	Credit Value
L/600/9586	Manage own professional development within an organisation	3	4
J/601/8884	Support customer service improvements	2	5
K/602/1373	Maintain the security of waste management facilities	1	7
M/600/9676	Support learning and development within own area of responsibility	4	5
H/600/9688	Participate in meetings	2	2
A/602/1376	Validation of waste	2	5
T/602/1375	Acceptance of waste	2	7
J/601/1238	Review the quality of customer service	4	8
R/602/2078	Manual handling, lifting and moving of loads in a waste environment	1	2
H/602/1503	Generate and retain waste and resource management business	3	14
F/602/1069	Control the risk from vehicle and plant movements on waste management facilities	2	9
F/602/1380	Conduct environmental monitoring on a waste management facility	2	4
L/602/1382	Oversee waste process operations	3	4
D/602/1600	Maintain the condition of waste process equipment	2	10
Y/602/1384	Exchange responsibility for control of waste processing operations	2	9
J/602/1395	Contribute to maintaining sustainable development and environmental good practice at work	2	5
F/602/1685	Contribute to the provision of customer service in a waste environment	2	5