



Level 2 Certificate in Cleaning and Support Services

QSP provides this qualification to encourage best practice. The award is assessed to a national standard, allowing employees to develop the skills necessary to perform their role effectively.

The award can be tailored to the tasks an employee performs during their normal day to day activities and covers all aspects of street cleansing and support services, including units concentrating on service delivery performance, health and safety and team working skills.

Who is it For?

This qualification will benefit specialist cleaners, those looking to formalise their knowledge and understanding as part of continuing professional development and those who undertake cleaning tasks as one aspect of their job role.

Employees who have the responsibility for the cleaning of: streets, public conveniences, highways and land, domestic and/or commercial property cleaning, kitchen porters, window cleaners.

How does it Work?

An approved QSP Assessor will be designated to you following the registration process who will offer all the support and guidance to assess you through the qualification. The qualifications are assessed 'on-the-job'.

Individuals will be required to build a portfolio of evidence which will be assessed against the set WAMITAB standard; the evidence will be collected by carrying out normal day to day duties.

What will I Gain?

On successful completion of these qualifications candidates receive a level 2 certificate along with their portfolio which has recorded their achievement to keep as reference.

What are the Benefits?

- ✓ Approved qualification for CSCS card holder
- ✓ Focuses attention on the specific role
- ✓ Identifies and resolves any training gaps
- ✓ Assists the adoption of safe and effective working practices
- ✓ Promotes increased staff retention through ongoing development
- ✓ Employee achieves a nationally recognised qualification with transferability
- ✓ A structured development path is provided
- ✓ Increased knowledge of working practices is gained
- ✓ Enhances team working and customer service skills





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To achieve this qualification, candidates must complete 7 units (total credit 18)

Sample Mandatory Unit

Unit Ref No:	Unit Title	Credit Level	Credit Value
M/600/2775	Reduce risks to health and safety in the workplace	2	3

Sample Optional Unit

Unit Ref No:	Unit Title	Credit Level	Credit Value
T/600/6326	Deal with routine waste	2	3